

BWISE TECHNICAL ADMINISTRATOR 4.1.6

Course Summary



1 BWISE TECHNICAL ADMINISTRATOR COURSE OVERVIEW

The BWISE Certified Technical Administrator 4.1.6 track is 7 hours of (self-study) eLearning completed by an online exam available in the BWISE Learning Center. The modules in the track are described below.

Module	Contents	Format	Duration
Introduction	<ul style="list-style-type: none"> Responsibilities of a BWISE TA Course Modules and Learning Objectives Glossary 	eLearning	10 minutes
Module 1: BWISE Installation	<ul style="list-style-type: none"> System architecture, ports and requirements System configuration (servers) Pre-installation checklist BWISE Installation procedure Troubleshooting, tips and tricks Multi-server setup Test Your Knowledge Quiz 	eLearning	60 minutes
Module 2: BusinessObjects Installation	<ul style="list-style-type: none"> BWISE Reporting Tool BusinessObjects Integration with BWISE Pre-installation checklist BusinessObjects Installation procedure Troubleshooting, tips and tricks Test Your Knowledge Quiz 	eLearning	45 minutes
Module 3: Configurations	<ul style="list-style-type: none"> Configuration Possibilities and Responsibilities BusinessObjects DataWarehouse SSL SSO SMTP Windows Integrated Security LDAP Troubleshooting, tips and tricks Test Your Knowledge Quiz 	eLearning	120 minutes
Module 4: Backup and Restore	<ul style="list-style-type: none"> Importance of Backup BWISE Backup Scenarios 	eLearning	45 minutes



	<ul style="list-style-type: none"> • What you should / should not restore from one B Wise environment to another • B Wise backup and restore procedure • Troubleshooting, tips and tricks • Test Your Knowledge Quiz 		
Module 5: B Wise Updates	<ul style="list-style-type: none"> • Types of B Wise Releases • B Wise Release Policy • Preparations for Updating B Wise • Service Pack or Hotfix Installation procedure • Troubleshooting, tips and tricks • Test Your Knowledge Quiz 	eLearning	30 minutes
Module 6: Support and Troubleshooting	<ul style="list-style-type: none"> • B Wise Customer Support Services • Incident Types, Resolution and Priorities • Support and troubleshooting Files • Create Configuration.zip • Troubleshooting, tips and tricks • Test Your Knowledge Quiz 	eLearning	30 minutes
Certification Exam	<ul style="list-style-type: none"> • 25 questions • 1 attempt 	Online exam	60 minutes